Honeywell

Models 5203 / 5205 / 5207 / 5215

STEEL SECURITY SAFE WITH DIGITAL DIAL LOCK



Read this manual carefully and never store it inside the safe!

Steel Security Safe with Digital Dial Lock

PACKAGE CONTENTS

1 – Steel Security Safe
1 – Operation Manual
2 – Entry Keys
2 – Override Access Keys
4 – “AA” Batteries
1 – Mounting Kit w/ Bolts

ATTENTION

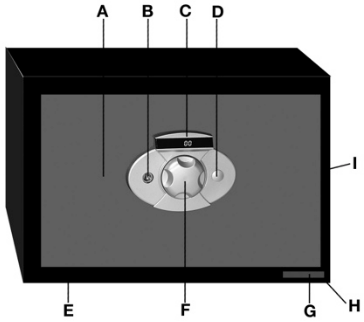
DO NOT RETURN SAFE TO STORE!
For missing parts or difficulty operating your safe, please contact our Consumer Assistance Department by telephone.

Store will not accept returned products without prior authorization. You must first contact our consumer assistance department.

US/Canada 1-877-354-5457 (Toll Free)
Mexico 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free)
Australia 0011-800-5325-7000 (Toll Free)
Germany/New Zealand 00-800-5325-7000 (Toll Free)

Other Countries XX*-310-323-5722
XX*- Dial U.S. Country Code first (Toll Charges Apply)

PRODUCT OVERVIEW

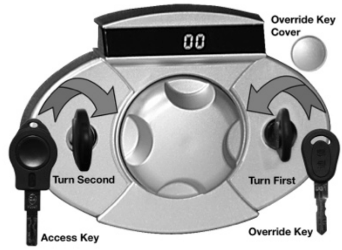


A - Safe Door
B - Access Key Lock
C - LED Display panel
D - Override Key Lock / Removable Cover
E - Safe Cabinet
F - Electronic Digital Dial
G - Safe Serial Number
H - Bottom Panel Pre-drilled Mounting Holes
I - Rear Panel Pre-drilled Mounting Holes

SETUP & OPERATION

STEP 1. OPEN SAFE USING OVERRIDE KEY

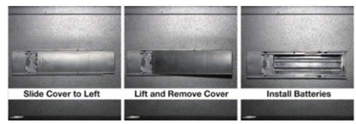
1. Insert the Access Key into the lock and then remove the override key lock cover and insert the override key.
2. Turn the Override key counter clockwise to the left and turn the access key clockwise to the right and pull the door open.
3. While the door is open, return the Access key to the locked position and then turn and remove only the Override Key. Reinstall the override lock cover and safely store the key in a location away from the safe.



STEP 2. INSTALL BATTERIES

1. Remove the battery compartment cover located on the inside door panel.
2. Insert (4) "AA" batteries making sure they are installed properly with regards to (+ -) polarity. See Diagram.
3. Replace the battery cover.
4. Do not close door before testing digital dial lock.

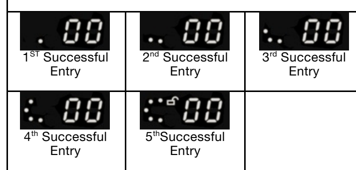
<u>IMPORTANT NOTE:</u> The batteries provided with the safe are for use during initial programming and set-up only. They are not for long term use and should be replaced with (4) long lasting Alkaline or Lithium batteries.





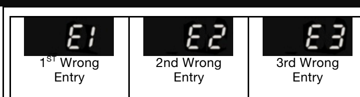
STEP 3. TEST DIGITAL DIAL LOCK:
FACTORY DEFAULT CODE (00, 00, 00, 00, 00)

1. Turn the Digital Dial lock knob stopping when "00" appears on the LED display.
2. Press in on the Digital Dial knob, "00" will flash 3 times and a single dot will appear on the LED display.
3. Repeat this process 4 more times and each time "00" will flash 3 times and an additional dot will appear on the readout for a total of 5.
4. When the fifth entry is made, a small unlocked symbol will also appear on the readout. At this time the safe can be safely opened by turning the Access Key to the left.
5. **Note:** You have only 20 seconds between each digital entry and will have to start at the beginning if you time out during programming.



ENTERING THE WRONG CODE

If while opening your safe an incorrect code is entered, the following error messages will appear on the LED display: E1 for the first incorrect entry / E2 for the second incorrect entry / E3 for the third incorrect entry.



SECURE LOCKOUT PERIOD

For security reasons, when the 3rd incorrect entry is made and the E3 error message appears, then the digital dial will not operate for two minutes. During this lockout period access to the safe can only be made using the override key. Once the lockout period has expired, then the safe can be unlocked using the correct pass code.



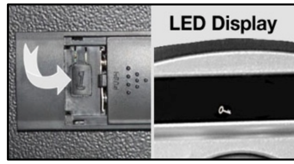
IF YOU FORGET PASSCODE

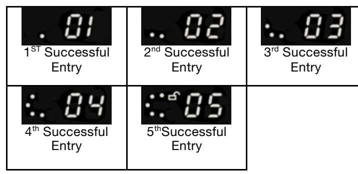
If you forget your pass code, you can gain access to the safe by referring to the instructions outlined in Step 1- OPEN USING THE OVERRIDE KEY. Once the safe is opened, you can then reprogram a new pass code as outlined in Step 4 – PROGRAMMING A NEW PASSCODE.

SETUP & OPERATION (Cont.)

STEP 4. PROGRAMMING A NEW PASSCODE

1. With the door opened, locate the battery compartment cover and slide it to the right exposing the small reset button. (See diagram)
2. Press in on the button and a small symbol will appear on the LED display.
3. Turn the Digital Dial and stop on the first two numbers of your new password, then press in on the dial. The selected number will flash 3 times and a small dot will appear on the LED display. This confirms that your first set of numbers is programmed into memory.
4. Repeat this process 4 more times using your selected two digits each time. Another small dot will appear on the LED display each time confirming acceptance. Remember, you only have 20 seconds between each entry and if you time out you will have to begin again. (Note the diagram to the right)
5. When the fifth and final entry is made, a small key symbol will flash 3 times on the LED display confirming that your new pass code has been accepted into memory.
6. This is now the only pass code that will open the safe and all prior codes have been eliminated. You should make note of the new pass code and store in a secure location away from the safe.







STEP 5. OPEN SAFE WITH NEW PASSCODE

1. Insert the access key into the lock
2. Turn the dial to the first 2 digit number of your new pass code and press in on the dial. The first of five small dots will appear on the LED display to confirm entry.
3. Repeat this process four more times until all 5 sets of 2 digit numbers have been entered into the digital keypad and the small unlock symbol appears on the LED display.
4. Turn the Access Key to the left and pull the door open.
5. To relock the safe, close the door and turn the access key to the right.
6. Remove the access key and secure in a safe location.

REPLACING BATTERIES

Upon activation, If the batteries in your safe are in need of replacement a small icon will appear on the LED display alerting you. If and when this icon appears, all 4 “A” batteries should be replaced immediately. If the batteries get too low on power, than access to the safe might require use of the override key to gain entry.



Replacing the batteries is outlined in Step 2 INSTALL BATTERIES. Remember to always use Alkaline or Lithium replacement batteries and avoid using non-alkaline or rechargeable batteries. If the safe is going to be unused for an extended time period, then the batteries should first be removed.

NOTE: Your pass code will remain programmed into memory during battery replacement or when batteries become weak and inoperable. It will not be erased.

ORDERING NEW / REPLACEMENT KEYS

The following information is required to order keys:

1. PROOF OF OWNERSHIP (1 of 2 Options Below)

SALES RECEIPT & IDENTIFICATION – INTERNATIONAL ORDERS ONLY!

- Copy of sales receipt showing Store, Date & Product Description.
- Copy of your picture I.D. (Drivers license, passport, regular I.D.).

PRODUCT OWNERSHIP VERIFICATION FORM

If sales receipt is not available, contact us by email or telephone to request a “Product Ownership Verification Form”.

2. ORDER INFORMATION

CONTACT INFORMATION

- Name & Shipping Address
- E-mail address (If Available)
- Telephone Number
- Best Time to Contact You

PRODUCT INFORMATION

- Safe Model #
- Safe Serial #
- Lock Key #
- Quantity of Keys Ordered

3. METHOD OF PAYMENT

- Telephone:
  Visa or MasterCard
- Mail:
  Check or Money Order

NOTE: For pricing please contact Consumer Assistance.
Contact information is located on the back cover of this manual

Terms subject to change without prior notification.

LOCATING SAFE IDENTIFICATION NUMBERS

SERIAL NUMBER

Located on lower right corner on front of safe. Do Not Remove Safe I.D. Tags!



MOUNTING YOUR SAFE

For extra security, you may want to permanently secure you safe to a back wall or floor. Pre-drilled holes for this purpose are located on the bottom and backside of the safe. While it is not extremely difficult to mount the safe, it is important that you have the proper tools and knowledge to do so. If not, then you might choose to utilize the services of a professional.

MOUNTING (Models 5203 / 5205 / 5207)

1. Select a suitable and convenient location and determine if you want to secure it to a wall or to the floor.
2. Make sure the safe is empty of all contents including the removable carpet.
3. If the safe is going to be secured to a wall, it is recommended that the center mounting hole be lined up with one of the vertical wall studs and secured using a 3” lag screw with washer. The lag screw can be tightened into place using a ratchet or drill driver with ratchet attachment.
4. If safe is being mounted to a wood floor, then it can be secured using at least two or more of the bottom pre-drilled holes. Again lag screws and washers should be used to secure in place.
5. If safe is being mounted to a concrete slab, then after locating placement and marking the hole positions, a mortar bit will be required to drill holes into the concrete and masonry anchors used to secure in place.
6. Once safe is properly mounted, replace the carpet and shelf if provided.

It is important to note that if prior to installation you have any questions and/or concerns regarding the proper securing of the safe to a wall or floor you should check with your local home center/hardware retailer or independent contractor. The securing of the safe to a wall or floor is at the consumer’s expense and discretion. LHLP, Inc. is not responsible for any costs incurred if the unit is damaged and needs to be replaced.

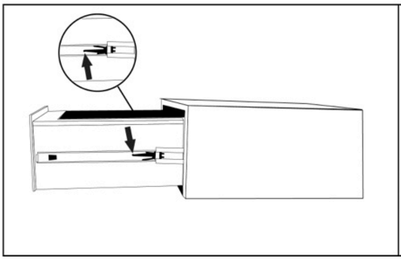
REMOVABLE SHELF (Model 5207)

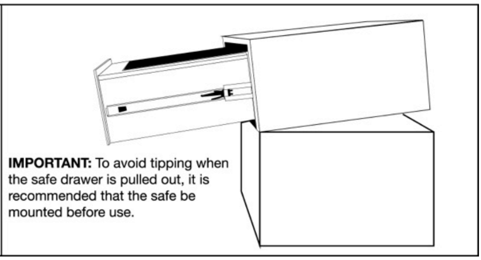
If your safe is equipped with a removable shelf, it can easily be removed to accommodate the storage of taller or larger items.

1. Remove items from shelf
2. Lift and tilt to the side and remove through the door opening
3. Safely store for future use. DO NOT DISCARD!

MOUNTING (Model 5215)

1. Unlock the safe and Pull the drawer out until it stops. On each of the drawer glides there is a small plastic latch. To remove the drawer you need to simultaneously push down on the right side latch while pulling up on the left side latch putting forward pressure on the drawer as you do. This will release the drawer from the drawer glides and allow the drawer to be removed.





2. Determine if you want to secure the safe to the wall on onto the floor and then select a suitable and convenient location.
3. Locate the predrilled holes on the inside of safe.
4. Place your safe in the desired location.
5. Line up the predrilled holes and mark the floor or wall through the holes. NOTE: It is not recommended to attempt to bolt to both floor and wall.
6. Move the safe aside to clear marked spots for drilling.
7. Drill holes appropriate for hardware being used and the mounting surface. INCLUDED: (2 each – bolts, washers and masonry anchors).
8. Place the safe back over the holes and install the fasteners as required.

It is important to note that if prior to installation you have any questions and/or concerns regarding the proper securing of the safe to a wall or floor you should check with your local home center / hardware retailer or independent contractor. The securing of the safe to a wall or floor is at the consumer's expense and discretion. LHLP, Inc. is not responsible for any costs incurred if the unit is damaged and needs to be replaced.

LIMITED WARRANTY

LH Licensed Products, Inc., (“LHLP, Inc.”) warrants that for a period of seven (7) years from the date of purchase, this product will be free from structural or mechanical defects resulting from materials or workmanship. LHLP, Inc., at its sole option and as the purchaser’s sole remedy under this warranty, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement or repair will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value.
THIS IS YOUR EXCLUSIVE WARRANTY.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. You must keep the original sales receipt. Proof of purchase is required to obtain warranty service.

LHLP, Inc. dealers, service centers, or retail stores selling this product do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not apply to the finish on the product. This warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use or misuse of the product, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than LHLP, Inc. or an authorized service center, improper installation, or exposure to extremes of heat or humidity. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes.

LHLP, Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty or otherwise relating to the sale of this product. LHLP, Inc. is also not responsible for: costs associated with removing or installing the product; damage or loss of the contents of the product; nor for the unauthorized removal of the contents; or damages incurred during shipment.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LHLP, INC. DISCLAIMS ANY AND ALL OTHER COVENANTS AND WARRANTIES.

Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty period. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province, or jurisdiction to jurisdiction.

CONSUMER ASSISTANCE

EMAIL (Best Contact Method):	LHLPCustomerService@LHLPinc.com
WEBSITE:	www.Honeywellsafes.com (Effective April 15, 2013)
ADDRESS:	Consumer Assistance Dept. LH Licensed Products, Inc. 860 East Sandhill Avenue Carson, CA 90746 USA
TELEPHONE:	**US/Canada** 1-877-354-5457 (Toll Free) **Mexico** 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free) **Austrailia** 0011-800-5325-7000 (Toll Free) **Germany/New Zealand** 00-800-5325-7000 (Toll Free) **Other Countries** XX*-310-323-5722 (Toll Charges Apply) XX*- Dial U.S. Country Code first
CALL CENTER HOURS:	**US/Canada** 7am – 5pm (PST**) Mon – Fri
CALL BACK HOURS:	**Other Countries** 7am – 8pm (PST**) Mon – Fri PST**- Local time in Los Angeles, CA, USA

INTERNATIONAL CALL BACK HOURS:
If you need to speak with a consumer assistant and cannot contact us during the Call Center hours above, please send an email or leave a telephone message, including your Name, Telephone Number and the best time for us to contact you during the Call Back hours above and we will make our best effort to contact you and help to answer any of your questions or concerns.

Manufactured by
LH Licensed Products, Inc.
860 East Sandhill Avenue
Carson, CA 90746

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